ZipID API Overview

GET /order/ORDER_ID

RESPONSE
- Order status
- Report URL (when available)

Business

1 Business orders a VOI from within existing workflow platform

◄ ▶ acme-corp.com.au

ACME Corp

Matter 1234
John Woo
Jane Jones

Order a VOI with ZipID

POST /orders

REQUEST
- Reference number
- Person details (each person to be verified)
- Additional job details (property address etc)
- Service type (Toll, iOS or customer choice)
- Customer to complete? Yes/No
- Customer contact details
- CC email address

RESPONSE
- ZipID order number
- Report reference number for each person
- Unique booking form URL

zip ID

ZipID API

Optional: Client is invited by email to complete the order

Business

2a Business can then follow a link to the ZipID order form where remaining details are completed

◄ ▶ acme-corp.com.au

ACME Corp

Your VOI order number is 1234 5678

Next step: ID Documents and appointment details need to be confirmed.

Go to booking form

◄ ▶ www.zipid.com.au

zip ID

◉ iOS app   ○ Come to you service

Select ID docs
Date and time   **12**
Address

Book appointment

Order form can be used for either iOS app or come to you service orders. Which options are presented is determined by the initial request.

(Think of this as booking form minus contact details, client details and payment)

ZipID order form

OR

Client

2b Client receives an email invitiation to complete the order with a link to the ZipID order form

from:bookings@zipid.com.au

Dear John,

ABC Conveyancing has requested a Verification of Identity for your upcoming property transaction.

To complete this process you need to book an appointment and choose which ID documents you will provide to verify your identity.

Book appointment